



# restaurant solutions

**Premier  
electronic  
payment  
solutions for  
your business**



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## five-star innovations

Today's restaurateurs demand sophisticated payment acceptance. Paymentech, the payment solutions company, can provide your business with credit and debit card processing and a full menu of solutions including:

- **Innovative Products** - comprehensive FlexCache stored value program provides you the tools you need to run a customized stored value program of your own.
- **Check Conversion** - ability to convert paper checks to electronic form.
- **Integration with POS Systems** - Paymentech has a high level of certification with the various POS systems and no additional equipment is necessary since integration is easy with any system.
- **Flexible Platform Options** - including standalone, networked and POS systems.
- **Dependable Service** - processing for most major debit card networks and responsive, quality support available 24 hours a day, seven days a week; redundant processing centers for maximum uptime and transaction security.
- **Customized Reporting** - comprehensive online reconciliation information, Web-based reporting and exception item management tools.
- **Convenient Set-Up** - fast application turnaround and quick installation makes converting to Paymentech easy.

## the restaurant industry cooks with Paymentech

Keeping your business cooking is no small order. With waitstaff to train, patrons to please and budgets to stretch, you need a payment processor that shares your commitment to superior service. And Paymentech is the choice for restaurateurs of all sizes and types. We can provide you with a full menu of solutions that expand your customers' payment options, which means expanding your opportunities for sales. No other payment processor can help you quite the way we can.

You'll benefit from our competitive MasterCard and Visa discount rates. We also support acceptance of American Express, Discover, Diners Club, Carte Blanche, JCB, debit, gift, frequent dining and corporate cards.

## customized stored value cards

Through our FlexCache program, you can offer your customers customized stored value cards. With stored value cards you can increase customer loyalty because the total value of the card is guaranteed to be used at a participating location. And you have the opportunity to strengthen your brand because every card with your logo is a "walking advertisement" for your business. FlexCache card services add up to less money spent on operating expenses and more money spent by your customers.

## at your service

Whenever you have a question, we have trained professionals standing by to give you an answer. From our toll-free terminal support help desk available 24 hours a day, seven days a week to our experienced customer service and retrieval/chargeback resolution specialists, we are on duty to support your needs.

Our comprehensive payment processing solutions combine the services you need with the value you want. We designed them with input from restaurateurs for the long-term growth and profitability of businesses like yours. So your search for a payment processor can begin, and end, with Paymentech.

## smart product partners

At Paymentech, we understand that card acceptance is only part of your business. Smart restaurateurs are improving their procedures by integrating and automating payment services into their overall operations. When you partner with us, you'll stay connected and receive the system options that are perfect for your restaurant and ways of doing business. Our network of value partners helps us provide your establishment with services such as:

- Integration to major restaurant management systems including authorization systems to report reconciliations.
- Integration of more than 180 payment products on Paymentech's system.
- Access to business automation services including signature capture and transaction archiving systems.

## powered by Paymentech

### flexible platform options

Paymentech offers a fully redundant host-based system for a variety of solutions to meet your processing needs, including point-of-sale (POS) interfaces, stand-alone terminals and PC products for multi-terminal configurations requiring central reconciliation.

### expanded payment offerings

More than just MasterCard, Visa, American Express, Discover, Diners Club and JCB, Paymentech supports debit cards and many stored value payment options such as gift cards, merchandise return cards, employee cards, pre-paid cards and electronic gift certificates.

### chargeback and retrieval handling

Our expert chargeback and retrieval handling helps you protect the sales you've already made. We can often act on your behalf to prevent chargebacks before they occur.

### comprehensive reporting

Paymentech provides detailed location and corporate reporting in daily, weekly or monthly formats through varied delivery means, including Web-accessed reports.

### superior service

Paymentech provides around-the-clock terminal support and an experienced account management team to ensure your establishment runs smoothly and efficiently.

### variety of terminal options

Our providers offer a range of terminal solutions that offer the flexibility your business needs. From expanded memory capacity and integrated printers to easy-to-read and easy-to-train touch screens, you will have the latest functionality when you choose Paymentech.

### advanced communications

Paymentech supports a wide variety of connectivity methods including VSAT, frame relay, Internet transport and various wireless technologies.





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## who is Paymentech?

Founded in 1985, Paymentech delivers secure and reliable electronic payment solutions in merchant acquiring, point-of-sale transaction processing and commercial card programs with a wide array of product functionality and support. Our processing services are competitively priced and designed to meet the unique requirements of the restaurant industry. From innovative solutions such as gift cards to web-based reporting, Paymentech is poised to meet the needs of your business both today and in the future.

Call Paymentech to see why we're the premier payment solutions company for credit card and other electronic payment services. We'll put our technology to work for the profitability of your business operations.



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